

SHELTERS

Where to go when you're looking for a bed in Toronto

Updated: May 2024

If you're looking for longer term housing options, see the "Housing" resource sheet.

Looking for a Shelter

For all shelters, you can also call 311 to reach intake services.

Central Intake (Toronto only)

129 Peter St.

211central.ca/record/69800103

Tel.: 416 338-4766 or toll-free: 1 877-338-3398 (shelter intake)

Services: Housing assistance and assessments; street outreach; referrals to shelter system and respite care

Eligibility: People age 16+ and families in Toronto who are homeless, living on the street or street involved

Note: No walk-ins

Co-ed Shelters

Dixon Hall Neighbourhood Services – George Street Site

354 George St.

homesfirst.on.ca/i-need-help

Tel.: 647 455-2800

Eligibility: Age 16+

Toronto Plaza Hotel

1677 Wilson Ave.

www.toronto.ca/community-people/community-partners/emergency-shelter-operators/about-torontos-shelter-system/new-shelter-locations/temporary-shelter-sites/1677-wilson-avenue

Tel.: 416 392-4616

Services: Hostel rooms in a former hotel

Eligibility: Men, women, couples and families; also accept refugees

If any of this information is incorrect or outdated, or if there are additional organizations or programs that would be helpful to include, please email the information to us at access.resources@camh.ca.

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Men's Shelters

Christie Ossington Neighborhood Centre

973 Lansdowne Ave.
850 Bloor St. West
www.conccommunity.org
Tel.: 416 516-8642
conc@conc.ca

Eligibility: Men age 18+

Note: Weekdays, 4:30 pm–8:00 am; weekends open 24 hours

Languages: English, French, Spanish, Arabic, Portuguese, Cantonese

Dixon Hall Neighbourhood Services – The Schoolhouse

349 George St.
www.dixonhall.org
Tel.: 416 960-9240

Services: Overnight emergency shelter with harm reduction philosophy; showers, recreation room, meals; help finding permanent housing and getting formal identification; harm reduction support

Eligibility: Men age 24+

Note: Pet-friendly

Good Shepherd Ministries

412 Queen St. East
www.goodshepherd.ca
Tel.: 416 869-3619
info@goodshepherd.ca

Eligibility: Men age 18+

Note: Registration at 5:30 pm; people must leave premises during the day

Native Men's Residence (Na-Me-Res)

14 Vaughan Rd.
www.nameres.org
Tel.: 416-652-0334
general@nameres.org

Eligibility: Age 16+; must be sober and have no outstanding warrants; don't need to be Indigenous

Salvation Army – Gateway

107 Jarvis St.
www.torontohhs.org/shelters/the-gateway
Tel.: 416 368-8710

Eligibility: Men age 21+

Salvation Army – Maxwell Meighen Centre

135 Sherbourne St.

www.torontohhs.org/shelters/maxwell-meighen

Tel.: 416 366-2733

Eligibility: Men age 18+; must be able to walk because building doesn't have accessibility supports

Languages: English, French, Polish, Portuguese, Russian, Hindi, Farsi, Bulgarian, Macedonian

Salvation Army – New Hope Shelter

29 Leslie St.

www.torontohhs.org/shelters/new-hope

Tel.: 416-338-4766 (central intake)

Eligibility: Men age 18+

Scott Mission

502 Spadina Ave.

scottmission.com

Tel.: 416 923-8872

Eligibility: Adult men

Seaton House

399 George St.

Tel.: 416 392-5547

Eligibility: Men age 25+, including those with complex mental health problems or addiction

Note: Open 24 hours

St. Simon's Clubbe House Shelter

556 Sherbourne St.

stsimonsshelter.ca

Tel.: 647 945-7292

stsimonsshelter@bellnet.ca

Eligibility: Men age 18+

Languages: English, Italian, Spanish, Amharic

Refugee Shelters

Adam House

430 Gladstone Ave.

www.adamhouse.org

Tel.: 416 538-2836

info@adamhouse.org

Services: Living accommodations; help with immigration procedures; referral to legal services, medical assistance and community resources

Eligibility: People and their families who have lived in Canada less than four months

Note: Can stay up to four months

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FCJ Refugee Centre

208 Oakwood Ave.

www.fcjrefugeecentre.org

Tel.: 416 469-9754

Services: Shelter for up to one year for about 30 women and children; visits from a transitional housing worker; legal and social assistance; community kitchen; women's circle

Eligibility: Recently arrived women and children

Romero House

1558 Bloor St. West

romerohouse.org

Tel.: 416 763-1303

Services: 10 apartments for refugee families for up to one year after arrival in Canada; settlement support

Eligibility: Refugee claimants, including people who have been refused refugee status

Sojourn House

161 Ontario St.

www.sojournhouse.org

Tel.: 416 864-0515 (main office)

Tel.: 416 743-8877 (family shelter)

Services: Emergency shelter; housing stabilization for new refugees; food program; transitional housing; outreach health clinic; youth program

Eligibility: Refugees and refugee claimants, including single people, families and separated youth

Shelters for People with Mental Health and Addiction Issues

Canadian Mental Health Association – Safe Bed Short-Term Residential Services

1266 Danforth Avenue (Cota Health)

1045 Bloor St. W. (Gerstein Crisis Centre)

42 Algie Ave. (Reconnect)

940 Wilson Ave. (CMHA)

40 Danforth Rd.. (CMHA)

cmhato.org/programs/safe-beds

Tel.: 416 248-4174

Services: 30-day stays; beds for people with mental health or substance use problems and people involved with the justice system who have mental health or substance use problems

Eligibility: People age 16+ who are homeless or at risk of homelessness and have a serious mental illness (including dual diagnosis and concurrent disorders) or have been involved with the criminal justice system and can be safely supported in the community and are not at risk of harming themselves or others

Referral: Process varies depending on need; generally accepts self-referrals and referrals from family, friends or doctors

Note: May be a waitlist

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Downsview Dells

1651 Sheppard Ave. West

Tel.: 416 392-5447

Services: Shelter for 30 people; help getting into addiction treatment

Eligibility: Men with substance use problems (must have gone through detox); accepts male refugees

Referral: Initial intake via phone, followed by in-person meeting to assess suitability

Women's Shelters

Women's shelters are safe, emergency accommodations for women who have experienced or are at risk of domestic violence. Most shelters also have a crisis line that you can call.

Anduhyaun

Confidential shelter address

anduhyaun.org

Tel.: 416 243-7669

Tel.: 416 920-1492 ext. 221 (shelter intake)

Eligibility: Indigenous women age 18+ and their children

Birkdale Residence – Family Shelter

1229 Ellesmere Rd.

www.centraleasthealthline.ca/display/service.aspx?id=51541

Tel.: 416 392-5650

Eligibility: Women age 16+ with children, pregnant single women in last trimester, women with children in care of the children's aid society; refugee claimant families, two-parent families, single men with children

Fred Victor Hostel

86 Lombard St.

www.fredvictor.org/what-we-do/housing/shelters

Tel.: 416 368-2642

Eligibility: Women age 18+ without children (trans-positive services)

Note: Closed Monday to Friday, 9:30 am–3:00 pm

Homes First Society – Savards Women's Shelter

1322 Bloor St. West

homesfirst.on.ca

Tel.: 416 395-0932

Services: Open-concept accommodation and 24-hour staff; meals, visiting nurse and mental health counsellor

Eligibility: Women who are chronically homeless and have mental health issues

Homes First Society – Women's Interim Program

702 Kennedy Rd.

Tel.: 647 260-1559

Eligibility: Adult women

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Nellie's

Confidential address (Broadview Avenue area)

www.nellies.org

Tel.: 416 461-1084

Eligibility: Women and their children leaving violence

Note: Call for locations and referral

Robertson House

291 Sherbourne St.

Tel.: 416 392-5662

Eligibility: Women age 16+ who are homeless or at risk of homelessness and who are pregnant or have children

Note: Interpreters available

Salvation Army – Evangeline House

2808 Dundas St. West

www.torontohhs.org/shelters/evangeline-residence

Tel.: 416 762-9636

Eligibility: Women age 18+ who are homeless due to mental health issues, addiction, domestic violence, finances, abuse; immigrants and refugees; must be ambulatory and able to self-care

Note: Interpreters available

Salvation Army – Florence Booth House

723 Queen St. West

www.torontohhs.org/shelters/florence-booth

Tel.: 416 603-9800

Eligibility: Women age 18+ who are homeless, including refugees, victims of assault or human trafficking, people without documentation; must be able to walk because there are no elevators

Note: Interpreters available

Society of St. Vincent de Paul – Amelie House

126 Pape Ave.

svdptoronto.org/what-we-do/special-works/residential-housing/womens-shelters

Tel.: 416 465-0475

Services: 30-bed shelter

Eligibility: Women age 18+

Society of St. Vincent de Paul – Elisa House

60 Newcastle St.

svdptoronto.org/what-we-do/special-works/residential-housing/womens-shelters

Tel.: 416 259-2528

Eligibility: Single women age 18+

Society of St. Vincent de Paul – Mary's Home

70 Gerrard St. East

svdptoronto.org/what-we-do/special-works/residential-housing/womens-shelters

Tel.: 416 595-1578

Eligibility: Single women age 16+

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Society of St. Vincent de Paul – St. Clare’s Residence

3410 Bayview Ave.

svdptoronto.org/what-we-do/special-works/residential-housing/womens-shelters

Tel.: 416 225-3466

Eligibility: Women age 25+

Street Haven at the Crossroads

87 Pembroke St.

www.streethaven.org

Tel.: 416 967-6060

Eligibility: Women age 16+ in crisis (homelessness, addiction, abuse, violence, trauma, mental health issues)

Women’s Residence

674 Dundas St. West

Tel.: 416 392-5500

Eligibility: Women age 16+ without children

YWCA – 1st Stop Woodlawn

80 Woodlawn Ave. East

www.ywcatoronto.org/ourprograms/shelterandhousing/homelessshelter

Tel. 416 922-3271

Services: Free shelter and support for up to two years

Eligibility: Women age 16+ who are homeless or in immediate crisis and fleeing violence

YWCA – Davenport Shelter

348 Davenport Rd.

www.ywcatoronto.org/ourprograms/shelterandhousing/emergencysshelterfromviolence/ywca womensshelter

Tel.: 416 922-2308

Services: Pet-friendly emergency shelter

Eligibility: Age 16+; women, transgender and non-binary people, people who are homeless or fleeing violence

Women’s Overnight Drop-ins

Overnight drop-ins are different from shelters in that they provide mats only for sleeping, and not beds.

Fred Victor Drop-in

Adelaide Resource Centre for Women, 67 Adelaide St. East, main floor

www.fredvictor.org

Tel.: 416 392-9292

wdp@fredvictor.org

Services: Overnight stays; referrals, counselling, advocacy, case management; showers, clothing, laundry, meals, social and recreation activities; support groups, harm reduction support; computers and typing classes; GED classes at Street Haven; chat group at Elizabeth Frye on Fridays; weekly doctor visit, monthly psychiatrist visit

Eligibility: Homeless and marginally housed women age 18+ without children (trans-positive services)

Note: No beds for overnight stays – women are given a mat only and must be out by 7:00 am; no lockers

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Sistering

962 Bloor St. West

www.sistering.org

Tel.: 416 926-1946

generalinfo@sistering.org

Services: 24-hour drop-in; meals (breakfast, lunch, dinner); advocacy; referrals and accompaniment to medical, legal, housing, employment, education, emergency and social services; evening peer drop-in workers

Eligibility: Women age 16+ who are homeless, socially isolated or have low incomes

Languages: English, Italian, Spanish, Portuguese, Mandarin, Cantonese

Youth Shelters

Covenant House

20 Gerrard St. East

www.covenanthousetoronto.ca

Tel.: 416 593-4849

info@covenanthouse.ca

Eligibility: Age 16–24; including people in wheelchairs and survivors of human trafficking or sexual exploitation

Languages: English, French, Spanish

Eva's Place

360 Lesmill Rd.

www.evas.ca

Tel.: 416 441-1414

intake@evas.ca

Eligibility: Age 16–24

Eva's Satellite

25 Canterbury Place

www.evas.ca/where-we-are/evs-satellite

Tel.: 416 229-1874

Eligibility: People age 16–24 who are using substances

Horizons for Youth

422 Gilbert Ave.

horizonsforyouth.org

Tel.: 416 781-9898

info@horizonsforyouth.org

Eligibility: Age 16–24

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Kennedy House Youth Shelter

1076 Pape Ave.

www.kennedyhouse.org

Tel.: 416 421-7776

papereception@kennedyhouse.org

Services: 40-bed emergency shelter with basic necessities and crisis intervention; financial literacy courses, cooking classes, Hire UP program (to build employment skills), substance use and harm reduction program

Eligibility: Age 16–24

Turning Point Youth Services

95 Wellesley St. East

turningpoint.ca

Tel.: 416 925-9250

info@turningpoint.ca

Eligibility: Men age 16–24

Note: Opens at 4:40 pm, closed 8:30 am–4:40 pm

YMCA – Wagner Green Emergency Shelter

7 Vanauley St.

ymcagta.org/youth-programs/youth-housing

Tel.: 416 504-9700

Services: 40 beds, harm reduction and trauma-informed residential services

Eligibility: Men age 16–24 at risk of homelessness (trans-positive services, gender is self-identified)

Youth Without Shelter

6 Warrendale Court

www.yws.on.ca

Tel.: 416 748-0110

communications@yws.on.ca

Services: Emergency residence for 33 youth; crisis counselling, nutritious food, new clothing, hygiene products

Eligibility: Age 16–24